



## **Multipurpose Senior Services Program-- MSSP**

### ***Serving frail, nursing-home eligible Seniors at Home***

**Budget Request:** Provide a Supplemental Rate Adjustment of \$4.7 million (GF or Healthcare Treatment)

MSSP serves almost 12,000 frail Seniors (65+) in their homes, rather than institutions, and saves California \$110 million or more annually yet Medi-Cal reimbursement still reflects recession-era cuts from 2008 and 2011 of 22.5 percent.

Our 38 non-profit sites throughout California ensure professional and Client-centered services for Seniors to live in their community. MSSP operates under a federal waiver and must meet prescribed standards of care, as well as strict budget neutrality requirements. Our request of \$4.7 million (GF/Healthcare Treatment Fund) provides continued operations of MSSP at a cost of only \$5,356 per Client, maintains all federal waiver requirements, and continues services to our Clients.

Our non-profit providers need a Medi-Cal supplemental rate adjustment to sustain MSSP services moving forward to provide the following:

- ***Personal Assessment and Care Planning.*** An MSSP Registered Nurse and Social Worker conduct a joint, comprehensive assessment to develop a living Care Plan linking medical and social service's needs. The Client's choice and functional needs are reflected and included in the Care Plan. Linkage to IHSS, home-delivered meals, transportation and other appropriate services is provided. Additional needed items and services not available through other programs can also be obtained through MSSP.
- ***Client Monitoring.*** All Clients must be monitored at-least monthly by the MSSP Care Team. Monitoring entails review of each Care Plan problem statement and evaluating the effectiveness of the Care Plan. The health, safety, and social components of the Client and their living arrangement is addressed through comprehensive monitoring.
- ***Professional, Quality Staff.*** The federal CMS requires specific education and work experience for employment at an MSSP site. We must meet and sustain our valuable staff to continue to provide complex case management. No Medi-Cal reimbursement augmentations have been provided to reflect these workforce needs.

**Who We Serve:** Our Clients are 65 years and older who ***are certified eligible for skilled nursing home placement.*** The majority of Clients live alone and have complex medical and psychosocial needs, requiring specialized medical and social support services. Our data reflects increased needs reflecting an array of serious chronic conditions and multiple comorbidities, along with behavioral health needs.

**Justification of Cost-Benefit:** Medi-Cal funding for MSSP has been flat and was then reduced during the recession years. However, the cost of professional staff and operations has increased considerably, including salaries, worker's compensation, staff training and development, rent and utilities.

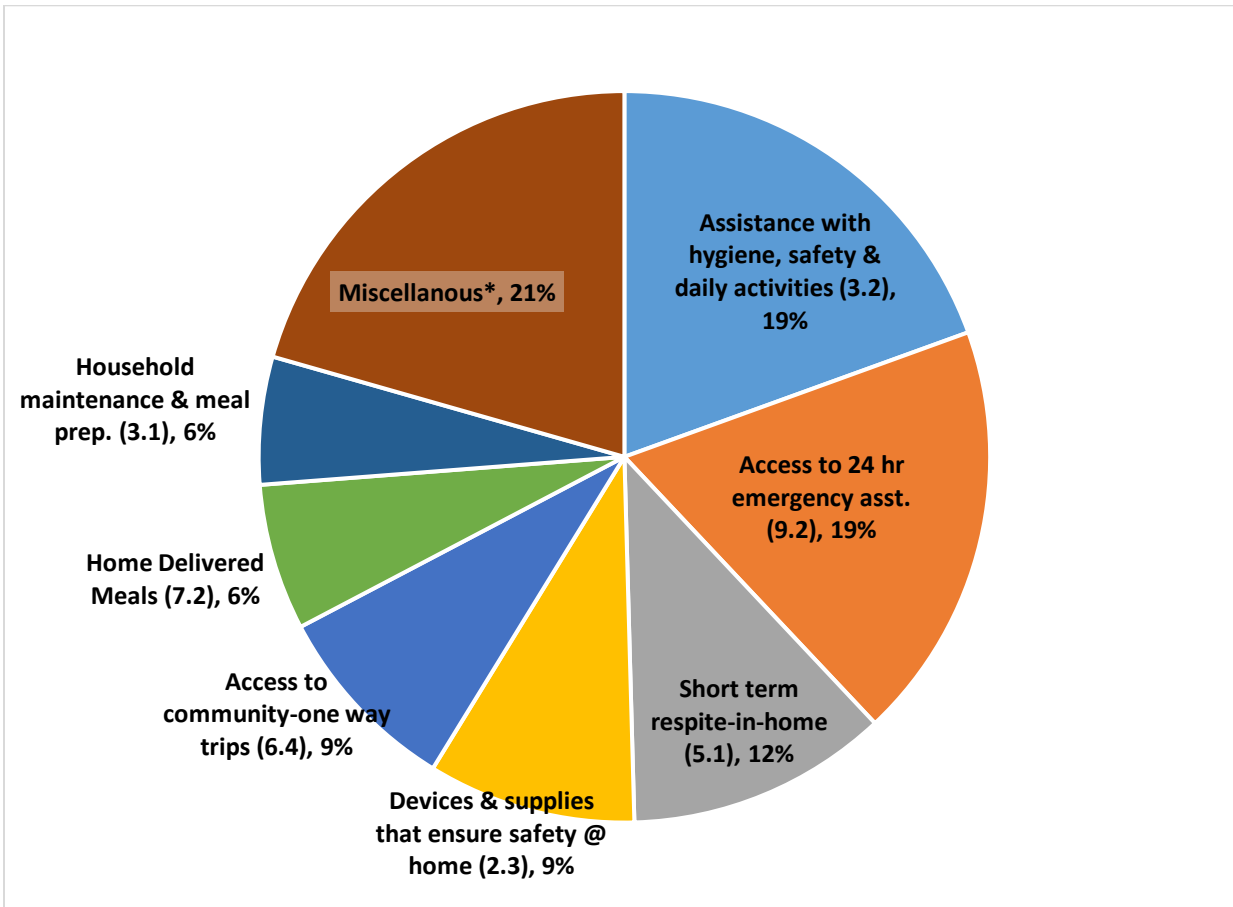
Additionally, MSSP sites spend up to 30 percent of their overall program allocation purchasing services and equipment (waiver services) needed by our Clients when other public or private resources are not available to meet their need (Please see the attached chart).

We are tremendously cost-beneficial to the Medi-Cal Program and desire to continue to serve our Clients.

**Contact:** Dustin Harper, MSA President at (415) 750-8790 or Erin Levi of Capitol Partners at (916) 930-0609.

*Purchased Services Provided by MSSP Sites with Medi-Cal Waiver Funds*

(March 2016 – April 2017)



\*The Miscellaneous category includes:

Protective supervision

Minor home repair/Adaptive equipment

Staples for after hospitalization

Professional services (e.g. pharmacist, nutritionist)

Therapeutic counseling

Emergency utility service

Translation/Interpretation

Adult day care

Emergency move

Money management

Socialization & monitoring

Purchased care management